

Winona State University - Rochester Community Creative Achievement Day

Registration Instructions

This event will be hosted on Zoom Events. Please familiarize yourself with the Zoom Events platform in advance of the live event to ensure that you are able to log in and access our event. If you are unable to log in to Zoom Events, please contact TLT@winona.edu as soon as possible.

Registering for this event

1. Open a web browser and navigate to: [CCAD Event](#)
2. For StarID users, be sure to select **SSO**
 1. Using your StarID, be sure to enter **minnstate** as the domain
3. Click **“Register”** in the bottom right corner
4. Agree to the recording and live streaming **disclosure**
5. Select desired **Ticket Type** (if needed)
6. Fill out **Attendee Info**
7. Click on **“Place Order”**
8. On the confirmation page you can now add this event to your calendar
9. **Congratulations! You are now registered!**

Attending this event

1. **Login to Zoom** with the account you registered with
2. Navigate to this link: [CCAD Event](#)
3. Click **“Join Lobby”**

Troubleshooting

1. **“Unable to Join Lobby”**
 - This is most likely due to a mismatch between the Zoom account you registered with and the Zoom account you are currently using.
 - **Solution:** Open your Zoom Desktop Client and Log Out. Log back in with the Zoom account you registered with.
2. **“Update Required”**
 - Solution: click the “Update” button and Zoom will automatically update the client and relaunch.

If at any time you need assistance, please contact TLT@winona.edu or 507.457.5240.